# Service Agreement and Preventive Maintenance



Sage 300 Construction and Real Estate (formerly Sage Timberline Office) Service Agreements and Preventive Maintenance is an add-on to the Sage 300 Service Management software. This software keeps you firmly in control of your preventive maintenance business by tracking service agreement dates and maintenance schedules.

It also prompts you with agreement renewal dates and gives you the ability to determine the profitability of your service call operations.

## Service agreement and maintenance tracking

- Track service agreement start, end, and expiration dates.
- Display preventive maintenance scheduled for next 12 months by technician on an easy-to-read preventive maintenance board.
- Program the system to prompt you when service agreements are due for renewal.
- Account for additional revenue resulting from service agreement calls.
- Assign sales and costs to individual customer equipment.
- Override labor rates by warranties or service agreements.
- Perform multiple or periodic billings.
- Price service by total agreement, by piece of equipment, or at time of billing.
- Maximize profitability by amortizing service agreements.
- Schedule recurring maintenance by date range.
- Generate report detailing parts needed for each job by scrolling through parts lists and clicking the appropriate item.
- Create multiple tasks by customer or equipment.
- Use agreement and equipment profitability reports to better monitor your operations.

For more information, contact your Sage business partner or customer account manager at 800-858-7095.

## Benefits

- **Easily stay in tune** with all aspects of your agreements.

- **Get quick access** to all technicians and appointments set.

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**About The Sage Group, plc**

We provide small and medium-sized organizations with a range of easy-to-use, secure, and efficient business management software and services-from accounting and payroll to enterprise resource planning, customer relationship management, and payments. Our customers receive continuous advice and support through our global network of local experts to help them solve their business problems, giving them the confidence to achieve their business ambitions. Formed in 1981, Sage was floated on the London Stock Exchange in 1989 and entered the FTSE 100 in 1999. Sage has millions of customers and more than 12,700 employees in 24 countries covering the UK & Ireland, mainland Europe, North America, South Africa, Australia, Asia, and Brazil.

For more information about Sage in North America, please visit the company website at Sage.com. Follow Sage North America on Facebook, Facebook.com/Sage, and Twitter, Twitter.com/SageNAmerica.

## For More Information:

**CPA✖Technology**

*How does your software measure up?*

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